

## Overview

Paramount Residential Mortgage Group (PRMG), a leading firm in the mortgage banking industry based in Corona, CA, employs over 1,500 individuals across the United States. With its growth, the company has continually navigated an ever-changing landscape of operational challenges.

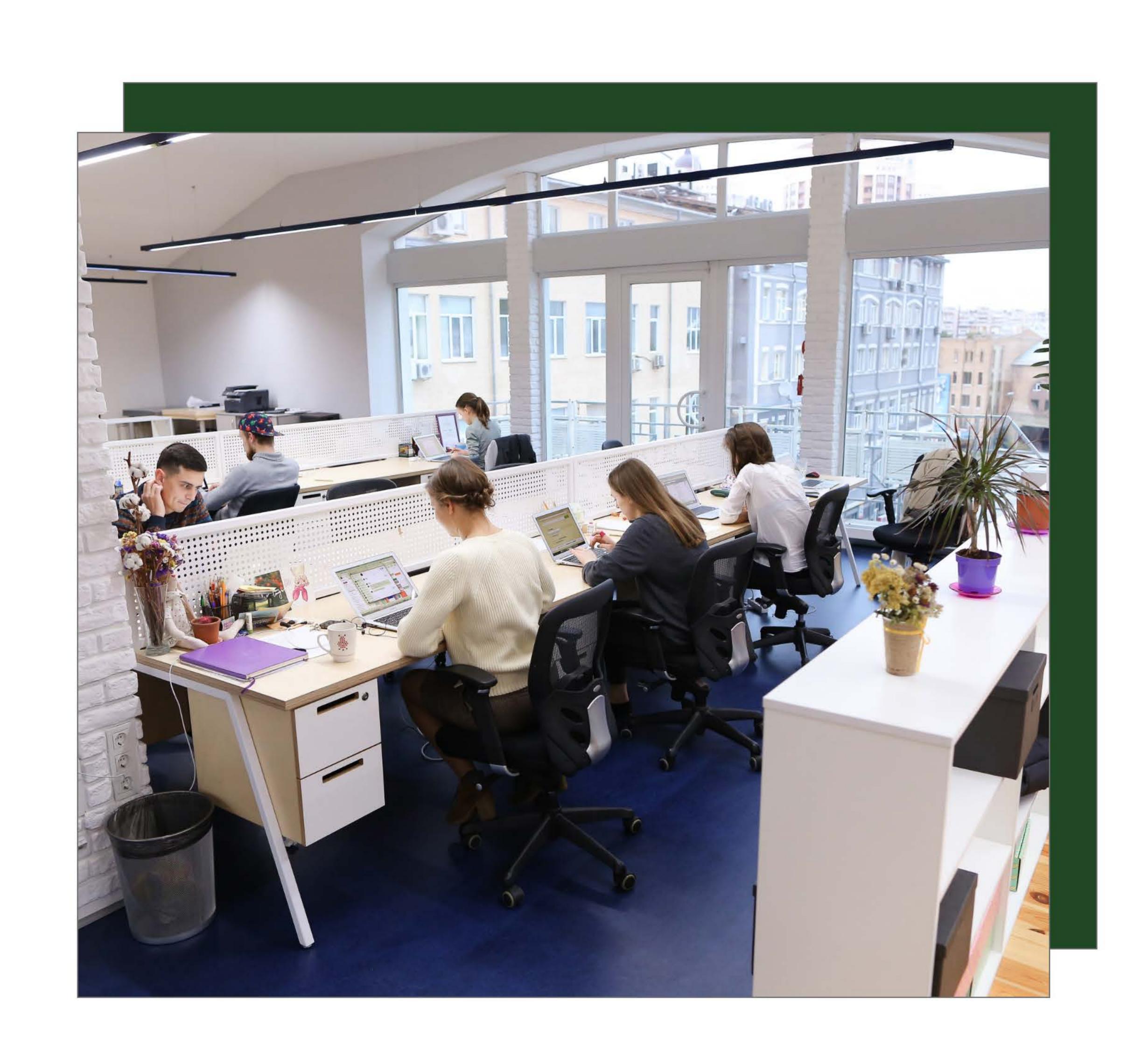
To overcome these obstacles, PRMG found a reliable partner in Greenshades. This partnership has dynamically evolved to meet PRMG's shifting needs through scalable, integrated tax, compliance, and employee self-service solutions.

## Greenshades' Solutions

PRMG initially implemented Greenshades to harness the power of the tax and compliance software. Throughout a years-long partnership, collaborating with **Greenshades has positioned PRMG for sustained growth and operational excellence in the mortgage banking industry.** 

Currently, PRMG utilizes the following Greenshades solutions:

- Payroll Tax Service
- Green Employee
- Benefits Management
- Timesheets
- Year-End Forms



## Results

Together, PRMG and Greenshades have developed a strong foundation for addressing current demands while gearing up for future growth.

- Ensuring Tax Filing Accuracy and Timeliness: PRMG sought a tax solution that could seamlessly integrate with their ERP and payroll system for precise tax calculations, allocation, and filing.
  - **Solution:** Greenshades' Payroll Tax Service (PTS) delivers robust integration capabilities, ensuring accurate and straightforward tax management across multiple states and aligning liabilities to the exact penny. With automated prompts and validations, Greenshades ensures that PRMG's tax filings and compliance data are correctly managed and submitted promptly.
- **Simplifying Location Tracking for Remote Work:** PRMG needed a straightforward method to assign remote employees' home addresses as their work addresses for tax purposes.
  - **Solution:** Greenshades configured a feature that, by simply designating an employee as remote, automatically uses the employee's home address as their work location. This adaptation is vital for accommodating the growth of PRMG's workforce across the country, while also ensuring compliance.
- **Empowering Employees with Self-Service Portals:** Employees lacked access to their personal and HR information, which placed a significant administrative burden on management teams.
  - **Solution:** Green Employee now empowers PRMG employees by offering anytime, online access to their personal and HR information. Employees can independently reset passwords and retrieve information, significantly reducing administrative overhead and markedly enhancing employee satisfaction.
- Streamlining Benefits Management: Previously, PRMG's manual benefits enrollment process required extensive paperwork and numerous hours of manual data entry.
  - **Solution:** Adopting Greenshades' Benefits module allowed PRMG to streamline communication with carriers via the EDI process and enable online enrollments. This significant shift drastically cut down on manual tasks and boosted overall efficiency.



Greenshades has been instrumental in transforming our payroll tax management at PRMG. The seamless integration with GP and the ability to handle complex tax tracking across multiple states have been significant benefits. Greenshades' ongoing support and industry insight have made them a valuable partner for our growing company.

- Cristal Jones

Director of Payroll